

CORRIGENDUM -2

Subject: Amendment to the terms and conditions of the Request for Proposal published in Economic Times (All India Edition) dated 01.01.2024

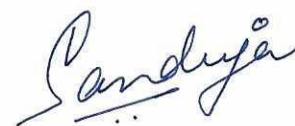
That the India International Arbitration Centre (“IIAC”) has invited proposal from the Bidders vide an advertisement dated 01.01.2024 published in the Economic Times (All India Edition) being a Request for Proposal for providing “Plug and Play” Software [with some modifications and customisations] (“Software”) and its allied services to IIAC so as to facilitate the arbitration in accordance with the objects and functions of IIAC.

2. That IIAC has been receiving many requests with regard to the modalities of the Software and in this regard a Corrigendum-1 dated 04.01.2024 was issued to inform the Prospective Bidders that a Pre-Bid Meeting was scheduled on 10.01.2024 at 11 am at the office of IIAC.

3. During the Pre-Bid Meeting various queries raised by the Prospective Bidders were discussed. Accordingly, it has been decided to amend the detailed terms and conditions of the Request for Proposal for providing the Software as under:

- 3.1 The Technical Proposals will be opened on the 15.01.2024 at 5.30 p.m.
- 3.2 The Bidder should be able to provide technical assistance and if necessary post a person at the office of the IIAC at New Delhi. The Bidders to bear the cost of the Technical Assistance which may be posted at the Office of IIAC.
- 3.3 Reference to Annexure B in Paragraph 2(L) stands deleted.
- 3.4 That the Bidder should use the Cloud Storage of the IIAC for the purpose of hosting the data and by using the IIAC’s server. It is clarified that a separate agency is responsible for upkeep of IIAC’s Cloud. That IIAC to provide uninterrupted access to IIAC’s cloud servers to the vendor for timely delivery. Pursuant to the bid allotted to the Successful bidder, an Agreement may be executed for confidentiality and protection of the IPR of the Vendor/Bidder. However, if there is any violation to the terms and conditions to the Request for Proposal or Agreement, including the customisation, then the Performance Bank Guarantee shall be invoked.
- 3.5 The Bidder should furnish declaration on its letterhead or by way of an affidavit to the effect that all the terms and conditions are acceptable to them and shall comply with them strictly.

- 3.6 The successful Bidder to submit the Performance Bank Guarantee of any Nationalised Bank for a sum equivalent to 12 months of the Bid Amount in favour of the India International Arbitration Centre.
- 3.7 That the Software of the Bidder should be available for the real time Dashboards and for real-time reporting to the parties involved in the arbitration by way of an email as well as way of an SMS.
- 3.8 Reusable Components include elements that Bidder can reuse for providing digital solutions in order to minimize the cost of IIAC.
- 3.9 Open Source Technologies is preferred.
- 3.10 That the Mobile Application is required and should be IOS and Android compatible. However, if the Mobile Application is not readily available, then the Bidder should submit an undertaking on its letterhead or by way of an affidavit to the effect that the same be developed within the time frame fixed by the Technical Committee during the UAT.
- 3.11 VC facility is to be deployed on the Software.
- 3.12 That detailed roles and responsibilities for the Users will be defined in due course and will be explained in greater detail during the UAT. However, it is clarified that the Software to have the roles of Master Administrator and other Administrators.
- 3.13 That the language of the Software should be English. However, the Software needs to be compatible with the Software being developed by Digital India.
4. All prospective bidders are advised to regularly visit the website of IIAC i.e. indiaiac.org.



(Vinay Kumar Sanduja)
Registrar, IIAC